



HP Lifecycle Services

Services for every stage of the device lifecycle

The most reliable and trusted way to keep devices working optimally and employees happy, because when the PC isn't working, neither is the employee.

6

Recover and Renew

HP will securely recover and repurpose or recycle your end-of-use devices.

1

Discover and Design

Take advantage of professional services to get the most from your IT investments.

2

Configure

Receive your PCs expertly configured and ready to use out of the box.

5

Maintain

Get support, repair, and replacement services in the workplace and on the road.

4

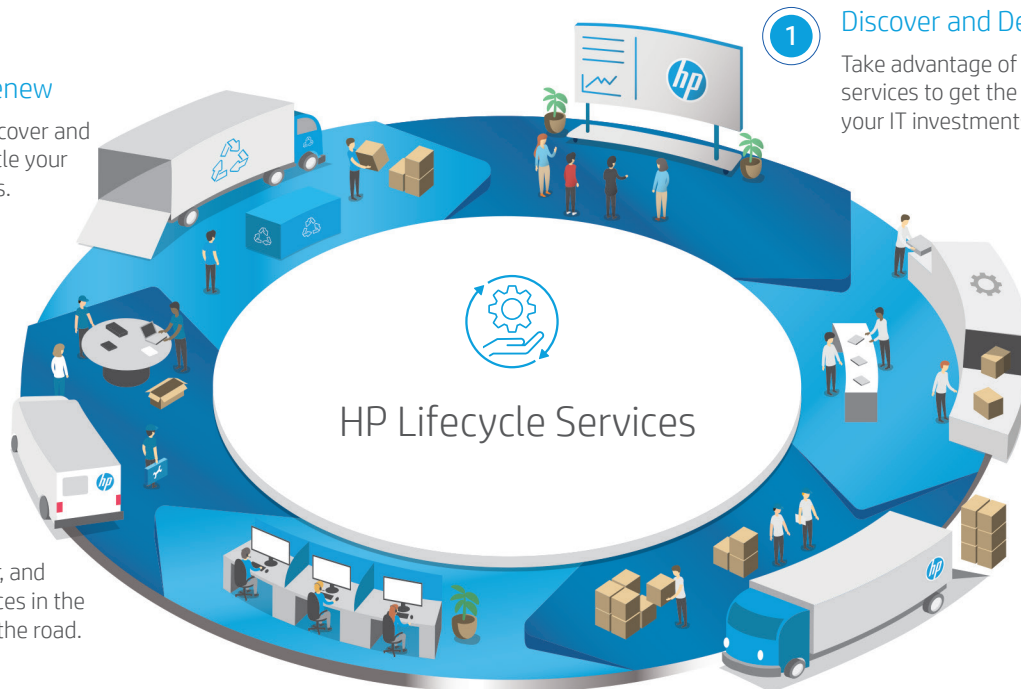
Optimize

Experience greater productivity when HP optimizes your PC environment.

3

Deploy

Let HP make the delivery, staging, installation, and setup of your devices easy.



What our customers are saying

“We chose HP because of its global delivery solution, its technology and commitment to innovation, along with the strategic relationship and importantly, the shared goals on sustainability and ethical business.”

— **Gavin Cockburn**, Global Service Leader for Workplace and Automation, Arup

“HP’s service helped us manage logistics across all of our locations and then complete a high-touch installation. It was exactly what we needed.”

— **Bryce Maybury**, Head of Information Technology, Southern Cross Austereo

Featured solutions

HP offers 80+ services for customers in more than 160 countries around the globe, including:



HP PC Image Architect, Build, and Update Service

Prepare for Windows 10 with the HP PC Image Architect, Build, and Update Service. HP experts will host an onsite workshop and build and test your image or provisioning solution, and update it, if desired.¹



HP Device Provisioning Services

Simplify device provisioning with a comprehensive suite of services that helps lower costs, improves the user experience, optimizes productivity, and enables faster deployments for today's modern IT environment.



HP Logistic Services and HP Installation Services²

Make PC deployments faster, easier, and on your terms, with flexible delivery options. Just pick the day and the location, and HP can take care of the rest.



HP Priority Access And Priority Management Services

Get back to business fast with priority, enterprise-class global IT help. HP provides your organization with premium level global support for your IT staff around the world.



HP Hardware Support Onsite Service²

Receive the support you need with the flexibility to choose between multiple service-level options featuring several onsite response or call-to-repair time and coverage window combinations.



HP Device Recovery Service

Securely retire your end-of-use devices with expert data erasure services, receive residual value, and help enable the circular economy for greater sustainability.



What our customers are saying

“HP has been extremely responsive in terms of support times. We now have a direct line to HP, with service agreements for replacing parts and equipment. We're much happier because everything runs much more smoothly than before.”

— **Óscar Mauricio Poveda Vasquez**, Vice President of Technology, SaludVida EPS

“We turn over a lot of inventory and HP PC Configuration Services have saved us hundreds of hours a year on asset tagging and inventory data.”

— **Chris Saxon**, Supervisor of Technology Field Services, Cherokee County

Learn more at hp.com/go/services

Share with colleagues



1. The service can be ordered with or without Update services.

2. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. Customers may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP limited warranty provided with your HP product.

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4AA7-3682ENW, May 2020, Rev. 3

