June 2020

DATA QUADRANT REPORT

Data Center Automation

409
Reviews

7
Vendors Evaluated

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How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Data Center Automation market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

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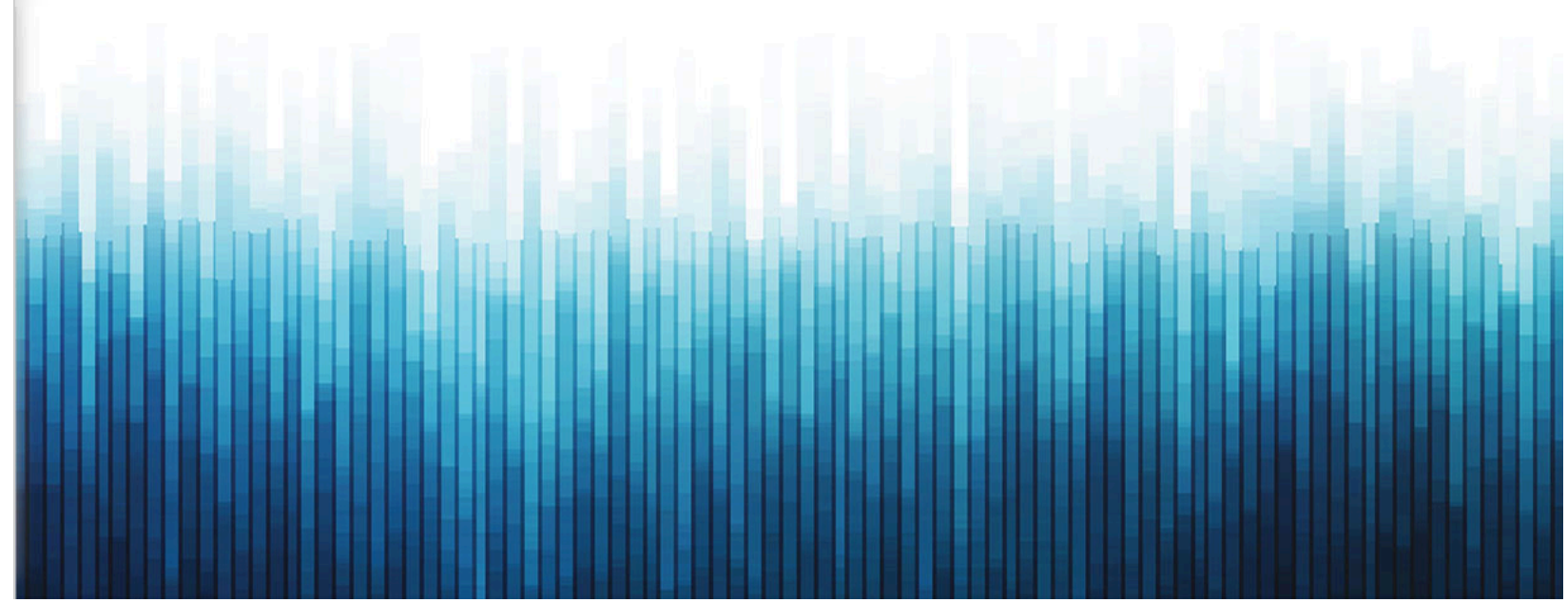
Software Directory

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.

Data Center Automation Software

◤ ASCI ActiveBatch	⊕ BCFG2	◢ BMC BladeLogic Database Automation
ca CA Automic Workload Automation	● CA Workload Automation	CF CFEngine
⠿ CISCO Data Center Automation Suite	⚙ ConnectWise Automate	◔ Foreman
◻ Micro Focus Data Center Automation	⊞ Microsoft Systems Center Operations Manager	◓ NCX Data Centre Orchestration
⁒p Puppet Enterprise	◖ Red Hat Ansible Automation	⁒S SaltStack Enterprise
◢ TrueSight Automation Suite	◢ TrueSight Server Automation	◩ VMware vRealize Automation

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RESEARCH GROUP

SOFTWARE REVIEWS
Data Quadrant

INFO~TECH
RESEARCH GROUP
Software**Reviews**

Assess vendor and product performance at a glance and use the Software Reviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.

SoftwareReviews

DATA CENTER AUTOMATION
Data **Quadrant**
JUNE 2020

PRODUCT INNOVATOR

LEADER

ConnectWise Automate

Micro Focus Data Center Automation

Red Hat Ansible Automation

CA Workload Automation

Microsoft Systems Center Operations Manager

VMware vRealize Automation

Puppet Enterprise

CHALLENGER

SERVICE STAR

PRODUCT FEATURES AND SATISFACTION

8.6

7.3

VENDOR EXPERIENCE AND CAPABILITIES

6.8

8.4

Y
X

DATA CENTER AUTOMATION

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities
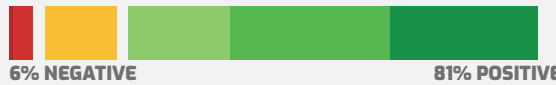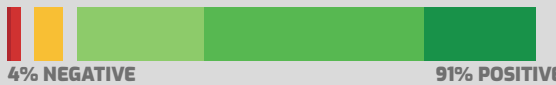
The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Category Overview

This page provides a high level summary of product performance within the Data Center Automation category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT		NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
🥇	Micro Focus Data Center Automation	8.2/10	+84	😀	3% NEGATIVE — 88% POSITIVE	79%	81%	84%	57
🥇	Red Hat Ansible Automation	8.0/10	+82	😄	4% NEGATIVE — 86% POSITIVE	78%	78%	82%	89
🥇	ConnectWise Automate	8.0/10	+78	😊	6% NEGATIVE — 84% POSITIVE	74%	81%	85%	36
4	CA Workload Automation	7.8/10	+79	😊	6% NEGATIVE — 85% POSITIVE	77%	81%	78%	27
5	Microsoft Operations Manager	7.7/10	+76	😊	6% NEGATIVE — 81% POSITIVE	77%	77%	80%	96
6	Puppet Enterprise	7.7/10	+80	😀	5% NEGATIVE — 86% POSITIVE	77%	75%	77%	29
7	VMware vRealize Automation	7.5/10	+71	😊	9% NEGATIVE — 80% POSITIVE	74%	74%	80%	28
AVERAGE SCORES		**7.8/10**	**+79**	😊	6% NEGATIVE — 84% POSITIVE	**77%**	**78%**	**81%**	**52**
VENDORS WITH INSUFFICIENT DATA									
--	SaltStack Enterprise	7.5/10	+87	😀	4% NEGATIVE — 91% POSITIVE	74%	62%	77%	10
--	Foreman	8.6/10	+97	😄	-- NEGATIVE — 97% POSITIVE	83%	80%	85%	9
--	ActiveBatch	8.2/10	+91	😀	-- NEGATIVE — 92% POSITIVE	79%	82%	77%	9

Category Overview

This page provides a high level summary of product performance within the Data Center Automation category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT		NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	AVERAGE SCORES	**7.8/10**	**+79**	😊	6% NEGATIVE — 84% POSITIVE	**77%**	**78%**	**81%**	**52**
	VENDORS WITH INSUFFICIENT DATA								
--	BCFG2	**7.7/10**	**+83**	😄	1% NEGATIVE — 85% POSITIVE	74%	75%	75%	8
--	CFEngine	**6.7/10**	**+75**	😊	6% NEGATIVE — 81% POSITIVE	61%	63%	70%	6
--	Data Center Automation Suite	**7.7/10**	**+89**	😃	-- NEGATIVE — 88% POSITIVE	73%	72%	76%	5

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

VENDOR	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF IT ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Micro Focus Data Center Automation	79%	83%	79%	82%	76%	84%	77%	79%	78%	76%	78%	80%
Red Hat Ansible Automation	78%	81%	79%	79%	77%	78%	80%	78%	81%	76%	76%	78%
Puppet Enterprise	77%	74%	80%	81%	71%	73%	82%	80%	81%	73%	74%	79%
Microsoft Systems Center Operations Manager	77%	78%	77%	77%	73%	79%	79%	78%	80%	74%	74%	77%
CA Workload Automation	77%	79%	72%	81%	73%	75%	76%	72%	78%	79%	78%	80%
VMware vRealize Automation	74%	77%	78%	73%	74%	77%	69%	69%	76%	78%	74%	73%
ConnectWise Automate	74%	78%	80%	70%	72%	67%	75%	77%	77%	74%	75%	67%
CATEGORY AVERAGE	77%	79%	78%	78%	74%	76%	77%	76%	79%	76%	76%	76%

VENDORS WITH INSUFFICIENT DATA												
Foreman	83%	83%	76%	81%	84%	78%	72%	83%	95%	83%	84%	89%
ASCI ActiveBatch	79%	84%	80%	83%	75%	80%	80%	75%	75%	86%	75%	75%
CISCO Data Center Automation Suite	73%	75%	75%	70%	71%	81%	65%	75%	81%	86%	65%	76%

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CATEGORY AVERAGE	77%	79%	78%	78%	74%	76%	77%	76%	79%	76%	76%	76%
VENDORS WITH INSUFFICIENT DATA												
SaltStack Enterprise	74%	72%	79%	80%	67%	85%	79%	65%	67%	72%	74%	77%
BCFG2	74%	75%	69%	78%	75%	75%	78%	72%	69%	81%	75%	72%
CFEngine	61%	66%	75%	58%	53%	53%	67%	66%	58%	57%	58%	62%

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Data Center Automation software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.
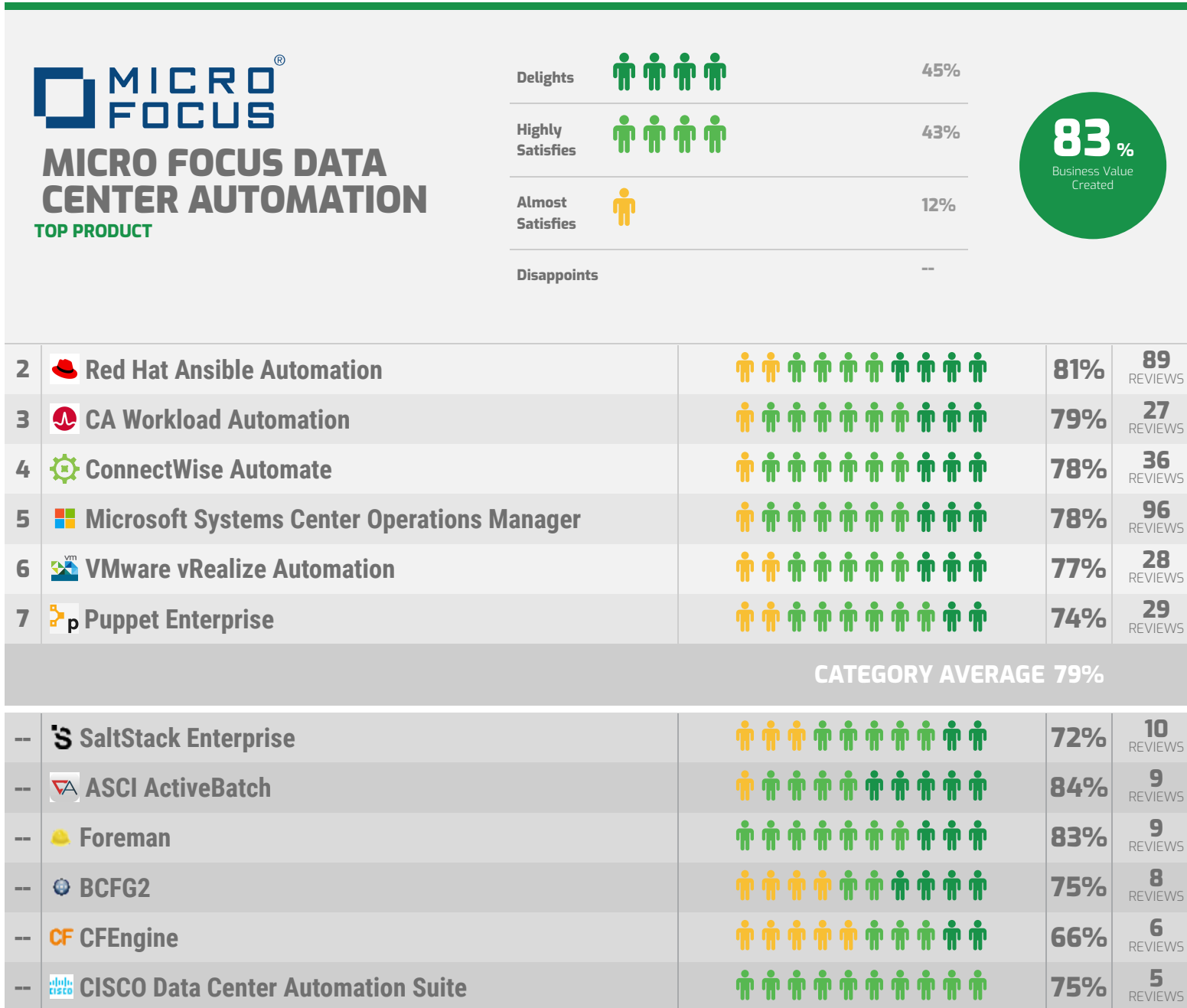
Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability and Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of IT Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
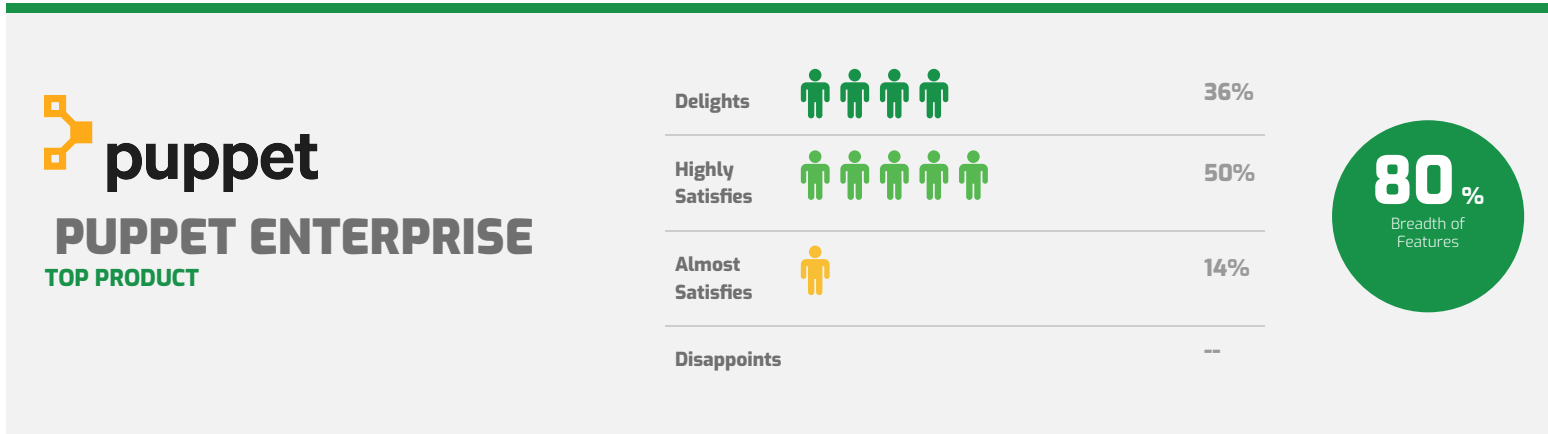
MICRO FOCUS
MICRO FOCUS DATA CENTER AUTOMATION
TOP PRODUCT

Delights		45%
Highly Satisfies		43%
Almost Satisfies		12%
Disappoints		--

83% Business Value Created

2	Red Hat Ansible Automation		81%	89 REVIEWS
3	CA Workload Automation		79%	27 REVIEWS
4	ConnectWise Automate		78%	36 REVIEWS
5	Microsoft Systems Center Operations Manager		78%	96 REVIEWS
6	VMware vRealize Automation		77%	28 REVIEWS
7	Puppet Enterprise		74%	29 REVIEWS
	CATEGORY AVERAGE		**79%**	
--	SaltStack Enterprise		72%	10 REVIEWS
--	ASCI ActiveBatch		84%	9 REVIEWS
--	Foreman		83%	9 REVIEWS
--	BCFG2		75%	8 REVIEWS
--	CFEngine		66%	6 REVIEWS
--	CISCO Data Center Automation Suite		75%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

puppet

PUPPET ENTERPRISE

TOP PRODUCT

Delights		36%
Highly Satisfies		50%
Almost Satisfies		14%
Disappoints		--

80% Breadth of Features

2	ConnectWise Automate		80%	36 REVIEWS
3	Micro Focus Data Center Automation		79%	57 REVIEWS
4	Red Hat Ansible Automation		79%	89 REVIEWS
5	VMware vRealize Automation		78%	28 REVIEWS
6	Microsoft Systems Center Operations Manager		77%	96 REVIEWS
7	CA Workload Automation		72%	27 REVIEWS
	CATEGORY AVERAGE		**78%**	
--	SaltStack Enterprise		79%	10 REVIEWS
--	ASCI ActiveBatch		80%	9 REVIEWS
--	Foreman		76%	9 REVIEWS
--	BCFG2		69%	8 REVIEWS
--	CFEngine		75%	6 REVIEWS
--	CISCO Data Center Automation Suite		75%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

MICRO FOCUS®

MICRO FOCUS DATA CENTER AUTOMATION

TOP PRODUCT

Delights		41%
Highly Satisfies		46%
Almost Satisfies		12%
Disappoints		---

82% Quality of Features
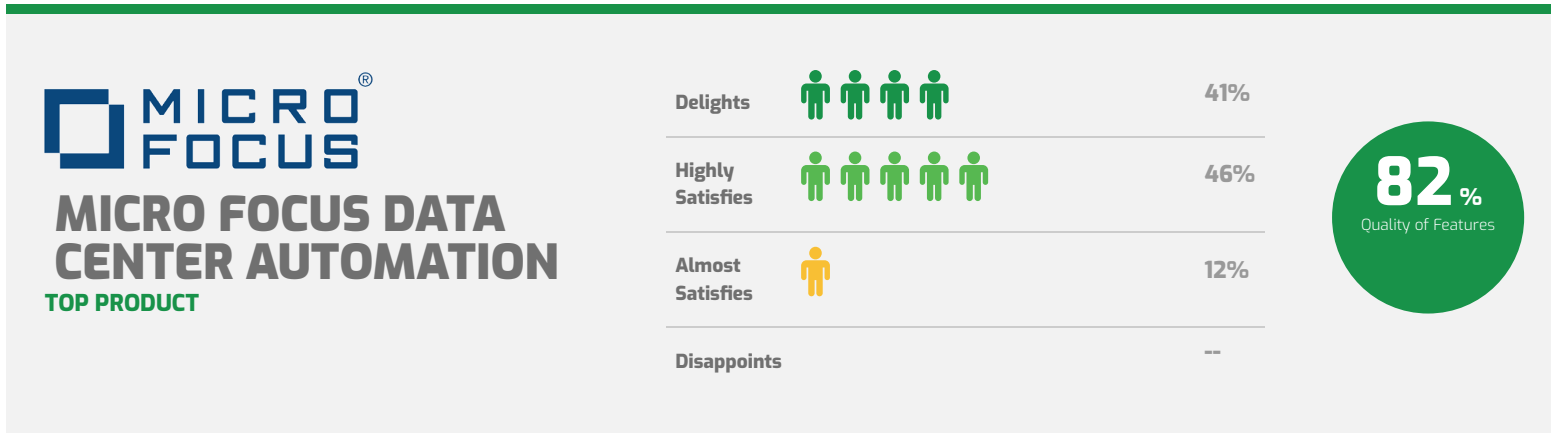
2	Puppet Enterprise		81%	29 REVIEWS
3	CA Workload Automation		81%	27 REVIEWS
4	Red Hat Ansible Automation		79%	89 REVIEWS
5	Microsoft Systems Center Operations Manager		77%	96 REVIEWS
6	VMware vRealize Automation		73%	28 REVIEWS
7	ConnectWise Automate		70%	36 REVIEWS
	CATEGORY AVERAGE 78%			
--	SaltStack Enterprise		80%	10 REVIEWS
--	ASCI ActiveBatch		83%	9 REVIEWS
--	Foreman		81%	9 REVIEWS
--	BCFG2		78%	8 REVIEWS
--	CFEngine		58%	6 REVIEWS
--	CISCO Data Center Automation Suite		70%	5 REVIEWS

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

RED HAT ANSIBLE AUTOMATION
TOP PRODUCT

Delights	27%
Highly Satisfies	54%
Almost Satisfies	19%
Disappoints	--

77%
Product Strategy and Rate of Improvement

	Product	Satisfaction	Reviews
2	Micro Focus Data Center Automation	76%	57 REVIEWS
3	VMware vRealize Automation	74%	28 REVIEWS
4	CA Workload Automation	73%	27 REVIEWS
5	Microsoft Systems Center Operations Manager	73%	96 REVIEWS
6	ConnectWise Automate	72%	36 REVIEWS
7	Puppet Enterprise	71%	29 REVIEWS
	CATEGORY AVERAGE	**74%**	
--	SaltStack Enterprise	67%	10 REVIEWS
--	ASCI ActiveBatch	75%	9 REVIEWS
--	Foreman	84%	9 REVIEWS
--	BCFG2	75%	8 REVIEWS
--	CFEngine	53%	6 REVIEWS
--	CISCO Data Center Automation Suite	71%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability and Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

MICRO FOCUS®
MICRO FOCUS DATA CENTER AUTOMATION
TOP PRODUCT

Delights		49%
Highly Satisfies		39%
Almost Satisfies		12%
Disappoints		--

84% Usability and Intuitiveness

#	Product		%	Reviews
2	Microsoft Systems Center Operations Manager		79%	96 REVIEWS
3	Red Hat Ansible Automation		78%	89 REVIEWS
4	VMware vRealize Automation		77%	28 REVIEWS
5	CA Workload Automation		75%	27 REVIEWS
6	Puppet Enterprise		73%	29 REVIEWS
7	ConnectWise Automate		67%	36 REVIEWS
	CATEGORY AVERAGE		**76%**	
--	SaltStack Enterprise		85%	10 REVIEWS
--	ASCI ActiveBatch		80%	9 REVIEWS
--	Foreman		78%	9 REVIEWS
--	BCFG2		75%	8 REVIEWS
--	CFEngine		53%	6 REVIEWS
--	CISCO Data Center Automation Suite		81%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

puppet

PUPPET ENTERPRISE

TOP PRODUCT

Delights		44%
Highly Satisfies		38%
Almost Satisfies		17%
Disappoints		—

82% Vendor Support
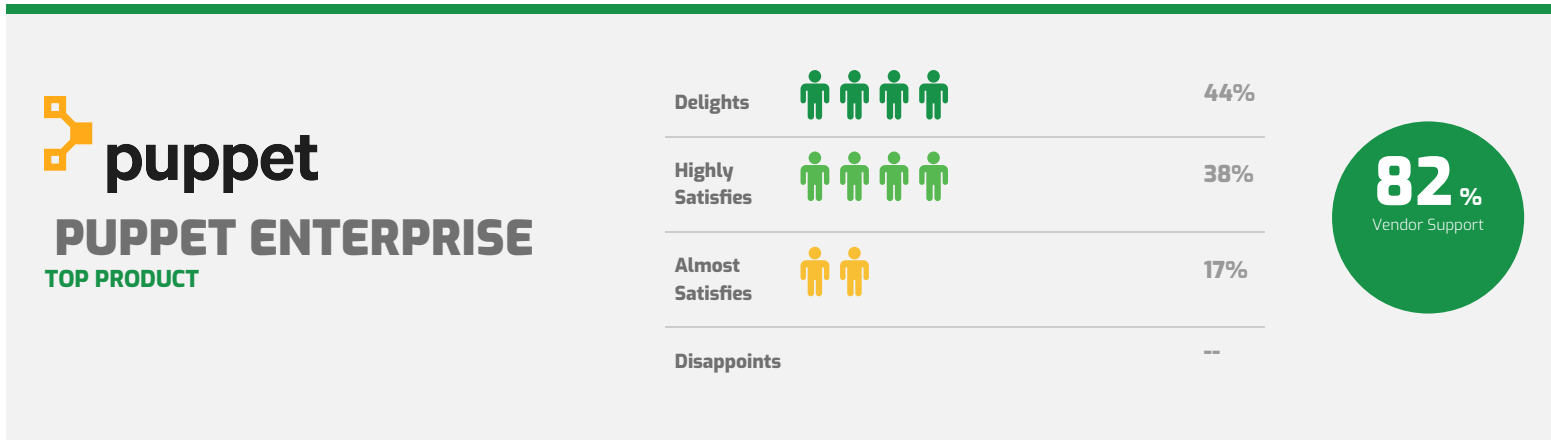
#	Vendor		Score	Reviews
2	Red Hat Ansible Automation		80%	89 REVIEWS
3	Microsoft Systems Center Operations Manager		79%	96 REVIEWS
4	Micro Focus Data Center Automation		77%	57 REVIEWS
5	CA Workload Automation		76%	27 REVIEWS
6	ConnectWise Automate		75%	36 REVIEWS
7	VMware vRealize Automation		69%	28 REVIEWS
	CATEGORY AVERAGE 77%			
—	SaltStack Enterprise		79%	10 REVIEWS
—	ASCI ActiveBatch		80%	9 REVIEWS
—	Foreman		72%	9 REVIEWS
—	BCFG2		78%	8 REVIEWS
—	CFEngine		67%	6 REVIEWS
—	CISCO Data Center Automation Suite		65%	5 REVIEWS

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Vendor **Capability** Satisfaction

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Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

puppet

PUPPET ENTERPRISE
TOP PRODUCT

Delights		32%
Highly Satisfies		54%
Almost Satisfies		14%
Disappoints		---

80% Ease of Data Integration

2	Micro Focus Data Center Automation		79%	**57** REVIEWS
3	Microsoft Systems Center Operations Manager		78%	**96** REVIEWS
4	Red Hat Ansible Automation		78%	**89** REVIEWS
5	ConnectWise Automate		77%	**36** REVIEWS
6	CA Workload Automation		72%	**27** REVIEWS
7	VMware vRealize Automation		69%	**28** REVIEWS
	CATEGORY AVERAGE 76%			
--	SaltStack Enterprise		65%	**10** REVIEWS
--	ASCI ActiveBatch		75%	**9** REVIEWS
--	Foreman		83%	**9** REVIEWS
--	BCFG2		72%	**8** REVIEWS
--	CFEngine		66%	**6** REVIEWS
--	CISCO Data Center Automation Suite		75%	**5** REVIEWS

Vendor **Capability** Satisfaction

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Ease of IT Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

redhat.

RED HAT ANSIBLE AUTOMATION

TOP PRODUCT

Delights		36%
Highly Satisfies		53%
Almost Satisfies		12%
Disappoints		--

81% Ease of IT Administration

#	Product	Rating	%	Reviews
2	Puppet Enterprise		81%	29 REVIEWS
3	Microsoft Systems Center Operations Manager		80%	96 REVIEWS
4	Micro Focus Data Center Automation		78%	57 REVIEWS
5	CA Workload Automation		78%	27 REVIEWS
6	ConnectWise Automate		77%	36 REVIEWS
7	VMware vRealize Automation		76%	28 REVIEWS
	CATEGORY AVERAGE 79%			
--	SaltStack Enterprise		67%	10 REVIEWS
--	ASCI ActiveBatch		75%	9 REVIEWS
--	Foreman		95%	9 REVIEWS
--	BCFG2		69%	8 REVIEWS
--	CFEngine		58%	6 REVIEWS
--	CISCO Data Center Automation Suite		81%	5 REVIEWS

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Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

BROADCOM

CA WORKLOAD AUTOMATION
TOP PRODUCT

Delights		33%
Highly Satisfies		49%
Almost Satisfies		18%
Disappoints		--

79% Ease of Customization

#	Product		Score	Reviews
2	VMware vRealize Automation		78%	28 REVIEWS
3	Red Hat Ansible Automation		76%	89 REVIEWS
4	Micro Focus Data Center Automation		76%	57 REVIEWS
5	ConnectWise Automate		74%	36 REVIEWS
6	Microsoft Systems Center Operations Manager		74%	96 REVIEWS
7	Puppet Enterprise		73%	29 REVIEWS
	CATEGORY AVERAGE 76%			
--	SaltStack Enterprise		72%	10 REVIEWS
--	ASCI ActiveBatch		86%	9 REVIEWS
--	Foreman		83%	9 REVIEWS
--	BCFG2		81%	8 REVIEWS
--	CFEngine		57%	6 REVIEWS
--	CISCO Data Center Automation Suite		86%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

MICRO FOCUS®

MICRO FOCUS DATA CENTER AUTOMATION

TOP PRODUCT

Delights		37%
Highly Satisfies		43%
Almost Satisfies		19%
Disappoints		1%

78% Availability and Quality of Training

2	CA Workload Automation		78%	27 REVIEWS
3	Red Hat Ansible Automation		76%	89 REVIEWS
4	ConnectWise Automate		75%	36 REVIEWS
5	VMware vRealize Automation		74%	28 REVIEWS
6	Microsoft Systems Center Operations Manager		74%	96 REVIEWS
7	Puppet Enterprise		74%	29 REVIEWS
	CATEGORY AVERAGE		**76%**	
--	SaltStack Enterprise		74%	10 REVIEWS
--	ASCI ActiveBatch		75%	9 REVIEWS
--	Foreman		84%	9 REVIEWS
--	BCFG2		75%	8 REVIEWS
--	CFEngine		58%	6 REVIEWS
--	CISCO Data Center Automation Suite		65%	5 REVIEWS

CATEGORY REPORT

Table of Contents | Data Quadrant | Category Overview | Vendor Capability Summary | Vendor Capabilities | Product Feature Summary | Product Features

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

BROADCOM
CA WORKLOAD AUTOMATION
TOP PRODUCT

Delights		33%
Highly Satisfies		56%
Almost Satisfies		11%
Disappoints		---

80% Ease of Implementation

#	Product		Score	Reviews
2	Micro Focus Data Center Automation		80%	57 REVIEWS
3	Puppet Enterprise		79%	29 REVIEWS
4	Red Hat Ansible Automation		78%	89 REVIEWS
5	Microsoft Systems Center Operations Manager		77%	96 REVIEWS
6	VMware vRealize Automation		73%	28 REVIEWS
7	ConnectWise Automate		67%	36 REVIEWS
	CATEGORY AVERAGE		**76%**	
--	SaltStack Enterprise		77%	10 REVIEWS
--	ASCI ActiveBatch		75%	9 REVIEWS
--	Foreman		89%	9 REVIEWS
--	BCFG2		72%	8 REVIEWS
--	CFEngine		62%	6 REVIEWS
--	CISCO Data Center Automation Suite		76%	5 REVIEWS

Product **Feature** Summary

VENDOR	OVERALL FEATURE SATISFACTION	COMPLIANCE MONITORING	DISCOVERY	PATCHING AUTOMATION	SERVER PROVISIONING	TASK MONITORING	
ConnectWise Automate	81%	88%	75%	81%	81%	81%	
Micro Focus Data Center Automation	81%	77%	82%	83%	80%	83%	
CA Workload Automation	81%	78%	81%	83%	78%	83%	
Red Hat Ansible Automation	78%	79%	76%	74%	79%	80%	
Microsoft Systems Center Operations Manager	77%	80%	73%	77%	77%	81%	
Puppet Enterprise	75%	79%	76%	74%	73%	70%	
VMware vRealize Automation	74%	73%	73%	72%	74%	79%	
CATEGORY AVERAGE	78%	79%	75%	77%	77%	80%	

VENDORS WITH INSUFFICIENT DATA							
ASCI ActiveBatch	82%	86%	74%	84%	86%	80%	
Foreman	80%	83%	67%	83%	75%	92%	
BCFG2	75%	63%	81%	81%	72%	78%	

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	COMPLIANCE MONITORING	DISCOVERY	PATCHING AUTOMATION	SERVER PROVISIONING	TASK MONITORING	
CATEGORY AVERAGE	**78%**	**79%**	**75%**	**77%**	**77%**	**80%**	
VENDORS WITH INSUFFICIENT DATA							
CISCO Data Center Automation Suite	**72%**	**76%**	**71%**	**75%**	**75%**	**71%**	
CFEngine	**63%**	**69%**	**63%**	**69%**	**50%**	**63%**	
SaltStack Enterprise	**62%**	**54%**	**61%**	**61%**	**68%**	**68%**	

Data Center Automation Data Quadrant Report

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	APPLICATION PROVISIONING	AUDIT TRAIL	BACKUP	INTEGRATION W/ 3RD PARTY TOOLS	MULTI-SITE FUNCTIONALITY	PROCESS AUTOMATION	REMEDIATION	SERVER CONFIGURATION MONITORING	TASK SCHEDULING	
ConnectWise Automate	**81%**	**73%**	**81%**	**81%**	**79%**	**86%**	**81%**	**81%**	**63%**	**81%**	
Micro Focus Data Center Automation	**81%**	**80%**	**72%**	**78%**	**76%**	**77%**	**82%**	**80%**	**80%**	**82%**	
CA Workload Automation	**81%**	**78%**	**81%**	**75%**	**77%**	**79%**	**83%**	**73%**	**72%**	**85%**	
Red Hat Ansible Automation	**78%**	**81%**	**79%**	**81%**	**72%**	**79%**	**81%**	**77%**	**79%**	**76%**	
Microsoft Systems Center Operations Manager	**77%**	**77%**	**83%**	**77%**	**73%**	**83%**	**77%**	**77%**	**78%**	**75%**	
Puppet Enterprise	**75%**	**79%**	**76%**	**74%**	**64%**	**78%**	**72%**	**73%**	**72%**	**75%**	
VMware vRealize Automation	**74%**	**75%**	**65%**	**73%**	**66%**	**64%**	**72%**	**72%**	**74%**	**70%**	
CATEGORY AVERAGE	**78%**	**77%**	**78%**	**78%**	**74%**	**80%**	**77%**	**76%**	**77%**	**76%**	

VENDORS WITH INSUFFICIENT DATA											
ASCI ActiveBatch	**82%**	**86%**	**64%**	**83%**	**79%**	**75%**	**75%**	**83%**	**72%**	**81%**	
Foreman	**80%**	**84%**	**91%**	**83%**	**86%**	**81%**	**75%**	**83%**	**92%**	**92%**	
BCFG2	**75%**	**72%**	**69%**	**72%**	**84%**	**72%**	**69%**	**75%**	**63%**	**72%**	

CATEGORY REPORT

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Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	APPLICATION PROVISIONING	AUDIT TRAIL	BACKUP	INTEGRATION W/ 3RD PARTY TOOLS	MULTI-SITE FUNCTIONALITY	PROCESS AUTOMATION	REMEDIATION	SERVER CONFIGURATION MONITORING	TASK SCHEDULING	
CATEGORY AVERAGE	**78%**	**77%**	**78%**	**78%**	**74%**	**80%**	**77%**	**76%**	**77%**	**76%**	

VENDORS WITH INSUFFICIENT DATA											
CISCO Data Center Automation Suite	72%	100%	75%	75%	75%	100%	71%	87%	82%	81%	
CFEngine	63%	58%	71%	69%	70%	58%	50%	56%	81%	69%	
SaltStack Enterprise	62%	65%	77%	71%	67%	72%	71%	61%	64%	71%	

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Data Center Automation software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Compliance Monitoring	Ability to ensure that automated tasks and processes comply with regulations, standards, and/or policy.
Discovery	Automated discovery and identification of devices and associated applications on the network.

Standard Features

Application Provisioning	Includes Deployment, Configuration, and Discovery of Packaged Software, Database & Middleware Platforms
Audit Trail	Logging and tracking of all system changes at the transaction level.
Backup	Automation of data backup process
Integration w/3rd Party Tools	Integration with 3rd party tools related to data center and server management natively or through APIs.

Patching Automation	The automated deployment and installation of server patches
Server Provisioning	Provisioning of server compute and memory resources on an automated fashion, based on pre-defined parameters
Task Monitoring	Scheduling maintenance and monitoring tasks.

Multi-Site Functionality	Centralized management of resources across multiple remote locations.
Process Automation	The automation of the sequence of tasks within a process, to be executed without manual intervention
Remediation	Expedited event management (e.g., automate remediation of alerts due to exceeding defined thresholds).
Server Configuration Monitoring	Monitor server configuration changes, and remediate drifting from configuration requirements.
Task Scheduling	Scheduling maintenance tasks.

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Compliance Monitoring

Mandatory Feature

Ability to ensure that automated tasks and processes comply with regulations, standards, and/or policy.

ConnectWise Automate™
CONNECTWISE AUTOMATE
TOP PRODUCT

Delights	👤👤👤👤👤	50%
Highly Satisfies	👤👤👤👤👤	50%
Almost Satisfies		--
Disappoints		--

88% Compliance Monitoring

2	Microsoft Systems Center Operations Manager	👤👤👤👤👤👤👤👤👤👤	80%	96 REVIEWS
3	Puppet Enterprise	👤👤👤👤👤👤👤👤👤👤	79%	29 REVIEWS
4	Red Hat Ansible Automation	👤👤👤👤👤👤👤👤👤👤	79%	89 REVIEWS
5	CA Workload Automation	👤👤👤👤👤👤👤👤👤👤	78%	27 REVIEWS
6	Micro Focus Data Center Automation	👤👤👤👤👤👤👤👤👤👤	77%	57 REVIEWS
7	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤👤	73%	28 REVIEWS
	CATEGORY AVERAGE 79%			
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤👤	54%	10 REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤👤	86%	9 REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤👤	83%	9 REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤👤	63%	8 REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤👤	69%	6 REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤👤	76%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Discovery

| Mandatory Feature |

Automated discovery and identification of devices and associated applications on the network.

MICRO FOCUS®

MICRO FOCUS DATA CENTER AUTOMATION
TOP PRODUCT

Delights		41%
Highly Satisfies		44%
Almost Satisfies		14%
Disappoints		--

82% Discovery

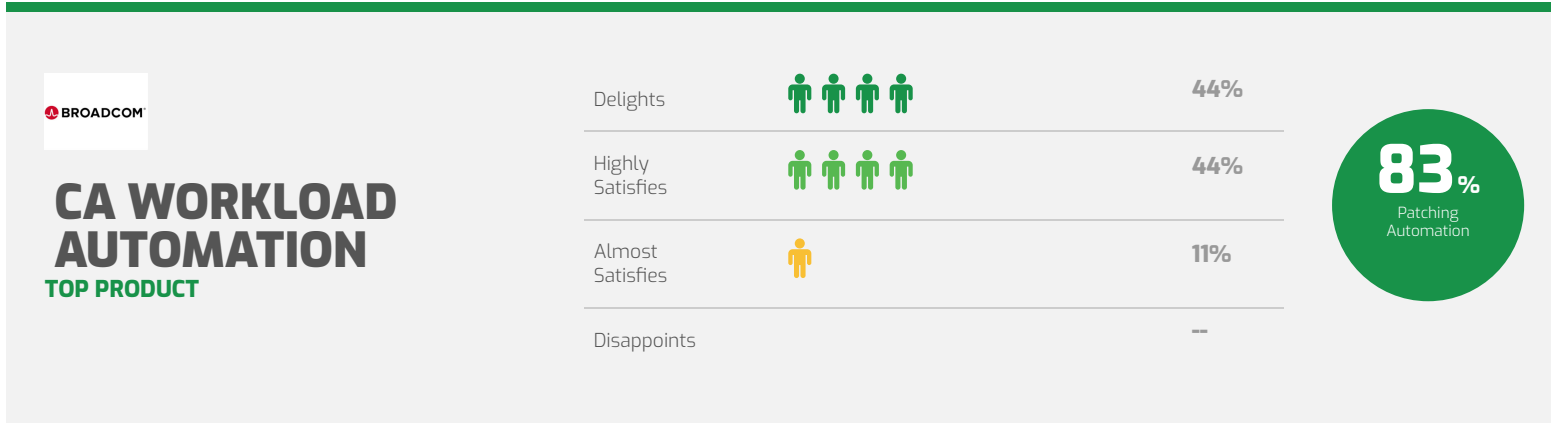| #	Product		Score	Reviews
2	CA Workload Automation		81%	27 REVIEWS
3	Puppet Enterprise		76%	29 REVIEWS
4	Red Hat Ansible Automation		76%	89 REVIEWS
5	ConnectWise Automate		75%	36 REVIEWS
6	VMware vRealize Automation		73%	28 REVIEWS
7	Microsoft Systems Center Operations Manager		73%	96 REVIEWS
	CATEGORY AVERAGE 75%			
--	SaltStack Enterprise		61%	10 REVIEWS
--	ASCI ActiveBatch		74%	9 REVIEWS
--	Foreman		67%	9 REVIEWS
--	BCFG2		81%	8 REVIEWS
--	CFEngine		63%	6 REVIEWS
--	CISCO Data Center Automation Suite		71%	5 REVIEWS
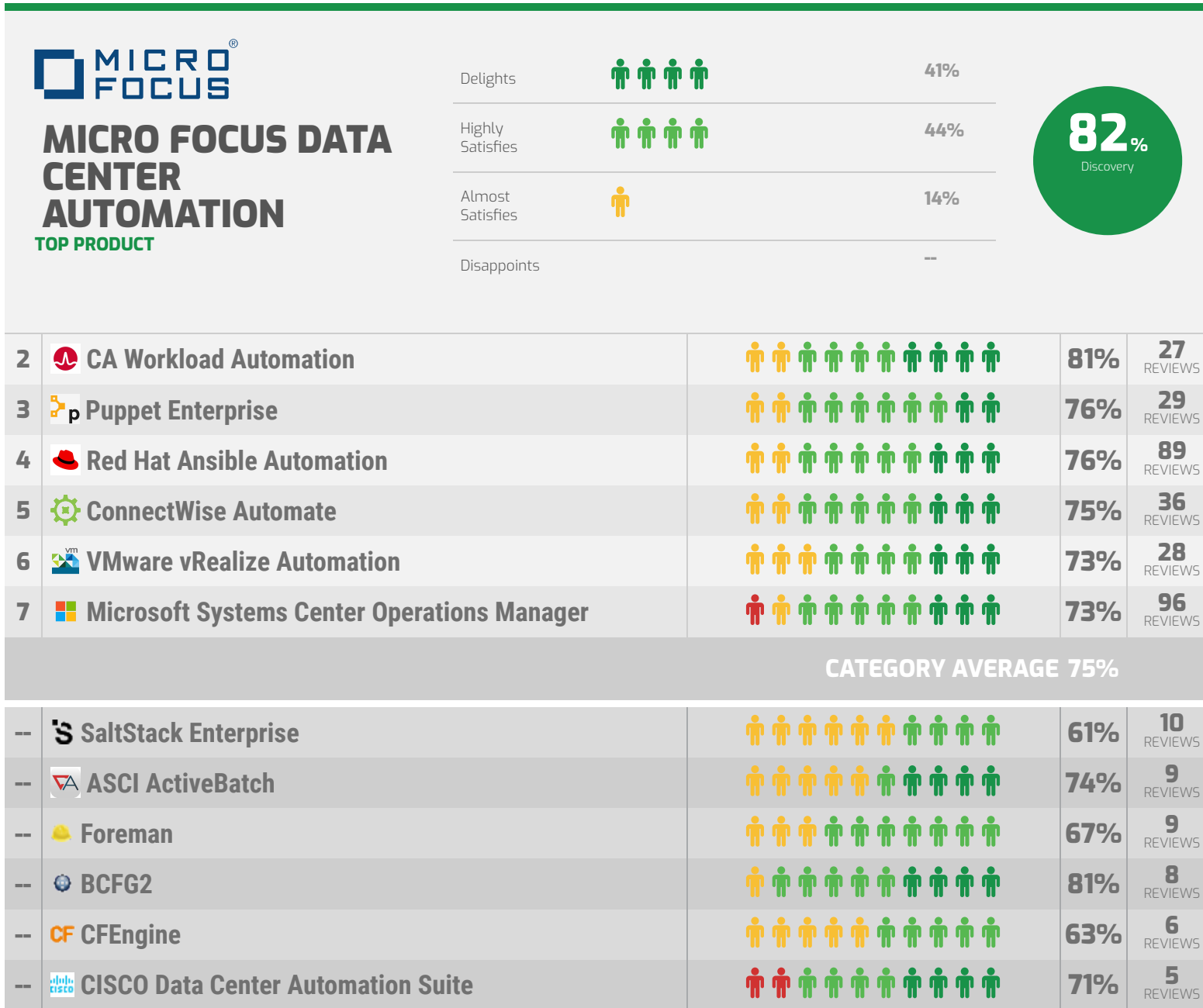
Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Patching Automation

| Mandatory Feature |

The automated deployment and installation of server patches

BROADCOM

CA WORKLOAD AUTOMATION
TOP PRODUCT

Delights	👤👤👤👤	44%
Highly Satisfies	👤👤👤👤	44%
Almost Satisfies	👤	11%
Disappoints		--

83% Patching Automation

2	Micro Focus Data Center Automation	👤👤👤👤👤👤👤👤👤	83%	**57** REVIEWS
3	ConnectWise Automate	👤👤👤👤👤👤👤👤👤	81%	**36** REVIEWS
4	Microsoft Systems Center Operations Manager	👤👤👤👤👤👤👤👤👤	77%	**96** REVIEWS
5	Red Hat Ansible Automation	👤👤👤👤👤👤👤👤👤	74%	**89** REVIEWS
6	Puppet Enterprise	👤👤👤👤👤👤👤👤👤	74%	**29** REVIEWS
7	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤	72%	**28** REVIEWS
	CATEGORY AVERAGE		**77%**	
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤	61%	**10** REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤	84%	**9** REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤	83%	**9** REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤	81%	**8** REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤	69%	**6** REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤	75%	**5** REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Server Provisioning

| **Mandatory Feature** |

Provisioning of server compute and memory resources on an automated fashion, based on pre-defined parameters

ConnectWise Automate™
CONNECTWISE AUTOMATE
TOP PRODUCT

Delights		50%
Highly Satisfies		25%
Almost Satisfies		25%
Disappoints		--

81% Server Provisioning

2	Micro Focus Data Center Automation		80%	57 REVIEWS
3	Red Hat Ansible Automation		79%	89 REVIEWS
4	CA Workload Automation		78%	27 REVIEWS
5	Microsoft Systems Center Operations Manager		77%	96 REVIEWS
6	VMware vRealize Automation		74%	28 REVIEWS
7	Puppet Enterprise		73%	29 REVIEWS
	CATEGORY AVERAGE		**77%**	
--	SaltStack Enterprise		68%	10 REVIEWS
--	ASCI ActiveBatch		86%	9 REVIEWS
--	Foreman		75%	9 REVIEWS
--	BCFG2		72%	8 REVIEWS
--	CFEngine		50%	6 REVIEWS
--	CISCO Data Center Automation Suite		75%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Task Monitoring

| Mandatory Feature |

Scheduling maintenance and monitoring tasks.

MICRO FOCUS

MICRO FOCUS DATA CENTER AUTOMATION
TOP PRODUCT

Delights	👤👤👤👤👤	47%
Highly Satisfies	👤👤👤👤	39%
Almost Satisfies	👤	14%
Disappoints		--

83% Task Monitoring

	Product		Score	Reviews
2	CA Workload Automation	👤👤👤👤👤👤👤👤👤👤	83%	27 REVIEWS
3	ConnectWise Automate	👤👤👤👤👤👤👤👤👤👤	81%	36 REVIEWS
4	Microsoft Systems Center Operations Manager	👤👤👤👤👤👤👤👤👤👤	81%	96 REVIEWS
5	Red Hat Ansible Automation	👤👤👤👤👤👤👤👤👤👤	80%	89 REVIEWS
6	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤👤	79%	28 REVIEWS
7	Puppet Enterprise	👤👤👤👤👤👤👤👤👤👤	70%	29 REVIEWS

CATEGORY AVERAGE 80%

	Product		Score	Reviews
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤👤	68%	10 REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤👤	80%	9 REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤👤	92%	9 REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤👤	78%	8 REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤👤	63%	6 REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤👤	71%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Application Provisioning

Standard Feature   Includes Deployment, Configuration, and Discovery of Packaged Software, Database & Middleware Platforms

redhat

RED HAT ANSIBLE AUTOMATION

TOP PRODUCT

Delights		42%
Highly Satisfies		38%
Almost Satisfies		19%
Disappoints		--

81%
Application Provisioning

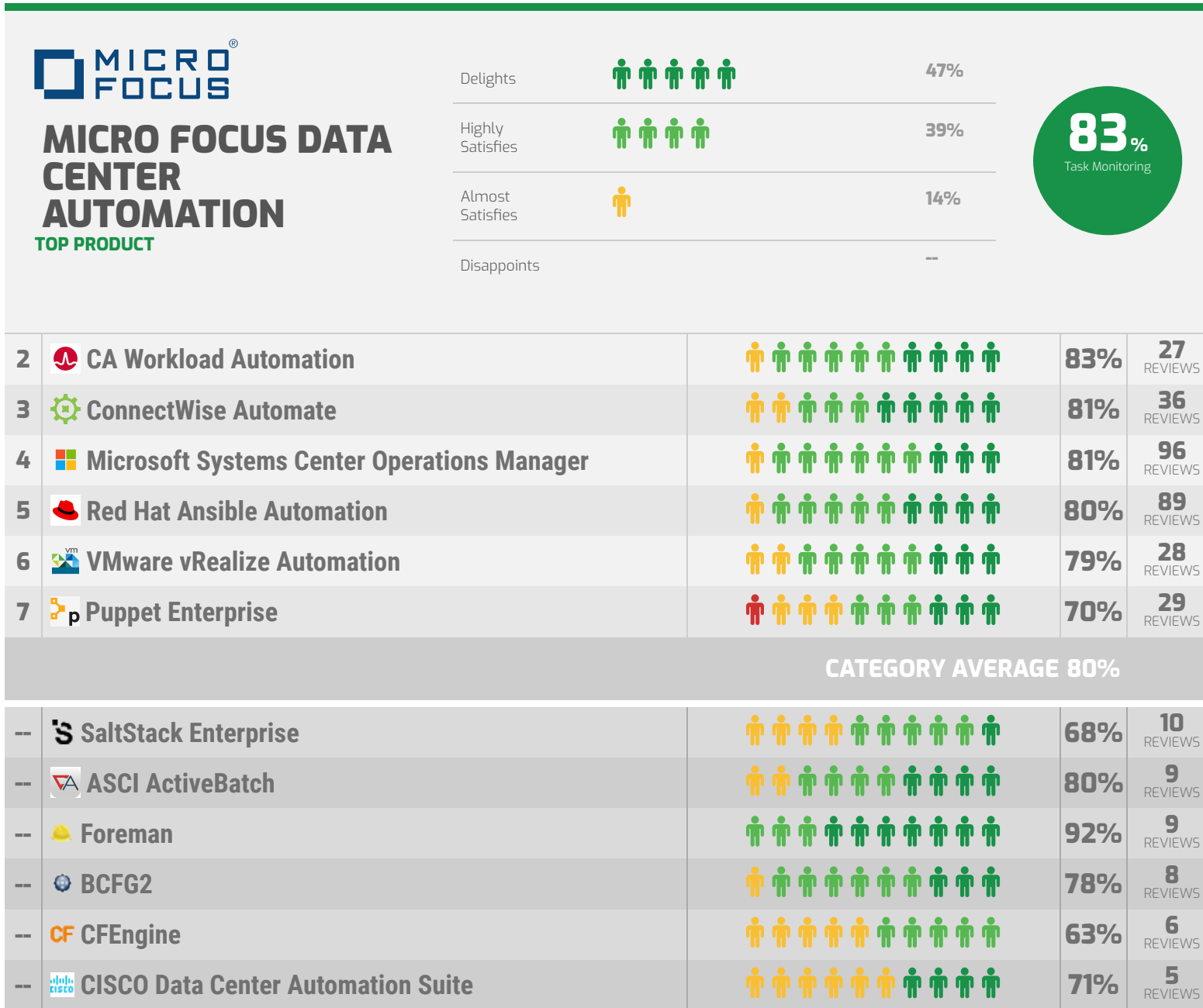|				
2	Micro Focus Data Center Automation		80%	57 REVIEWS
3	Puppet Enterprise		79%	29 REVIEWS
4	CA Workload Automation		78%	27 REVIEWS
5	Microsoft Systems Center Operations Manager		77%	96 REVIEWS
6	VMware vRealize Automation		75%	28 REVIEWS
7	ConnectWise Automate		73%	36 REVIEWS
	CATEGORY AVERAGE		**77%**	
--	SaltStack Enterprise		65%	10 REVIEWS
--	ASCI ActiveBatch		86%	9 REVIEWS
--	Foreman		84%	9 REVIEWS
--	BCFG2		72%	8 REVIEWS
--	CFEngine		58%	6 REVIEWS
--	CISCO Data Center Automation Suite		100%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Audit Trail

Standard Feature

Logging and tracking of all system changes at the transaction level.

MICROSOFT SYSTEMS CENTER OPERATIONS MANAGER
TOP PRODUCT

Delights	👤👤👤	30%
Highly Satisfies	👤👤👤👤👤👤👤	70%
Almost Satisfies		--
Disappoints		--

83% Audit Trail

	Product	Rating	Satisfaction	Reviews
2	CA Workload Automation	👤👤👤👤👤👤👤👤👤	81%	**27** REVIEWS
3	ConnectWise Automate	👤👤👤👤👤👤👤👤👤	81%	**36** REVIEWS
4	Red Hat Ansible Automation	👤👤👤👤👤👤👤👤👤	79%	**89** REVIEWS
5	Puppet Enterprise	👤👤👤👤👤👤👤👤👤	76%	**29** REVIEWS
6	Micro Focus Data Center Automation	👤👤👤👤👤👤👤👤👤	72%	**57** REVIEWS
7	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤	65%	**28** REVIEWS
	CATEGORY AVERAGE 78%			
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤	77%	**10** REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤	64%	**9** REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤	91%	**9** REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤	69%	**8** REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤	71%	**6** REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤	75%	**5** REVIEWS

CATEGORY REPORT   Table of Contents   Data Quadrant   Category Overview   Vendor Capability Summary   Vendor Capabilities   Product Feature Summary   Product Features

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Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Backup

| Standard Feature | Automation of data backup process |

redhat

RED HAT ANSIBLE AUTOMATION

TOP PRODUCT

Delights	👤👤👤👤	40%
Highly Satisfies	👤👤👤👤	45%
Almost Satisfies	👤	15%
Disappoints		--

81% Backup

#	Product	Rating	%	Reviews
2	ConnectWise Automate	👤👤👤👤👤👤👤👤👤👤	81%	**36** REVIEWS
3	Micro Focus Data Center Automation	👤👤👤👤👤👤👤👤👤👤	78%	**57** REVIEWS
4	Microsoft Systems Center Operations Manager	👤👤👤👤👤👤👤👤👤👤	77%	**96** REVIEWS
5	CA Workload Automation	👤👤👤👤👤👤👤👤👤👤	75%	**27** REVIEWS
6	Puppet Enterprise	👤👤👤👤👤👤👤👤👤👤	74%	**29** REVIEWS
7	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤👤	73%	**28** REVIEWS
	CATEGORY AVERAGE 78%			
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤👤	71%	**10** REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤👤	83%	**9** REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤👤	83%	**9** REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤👤	72%	**8** REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤👤	69%	**6** REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤👤	75%	**5** REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Integration w/3rd Party Tools

Standard Feature   Integration with 3rd party tools related to data center and server management natively or through APIs.

ConnectWise Automate™

CONNECTWISE AUTOMATE

TOP PRODUCT

Delights		30%
Highly Satisfies		58%
Almost Satisfies		12%
Disappoints		--

79%
Integration w/3rd Party Tools

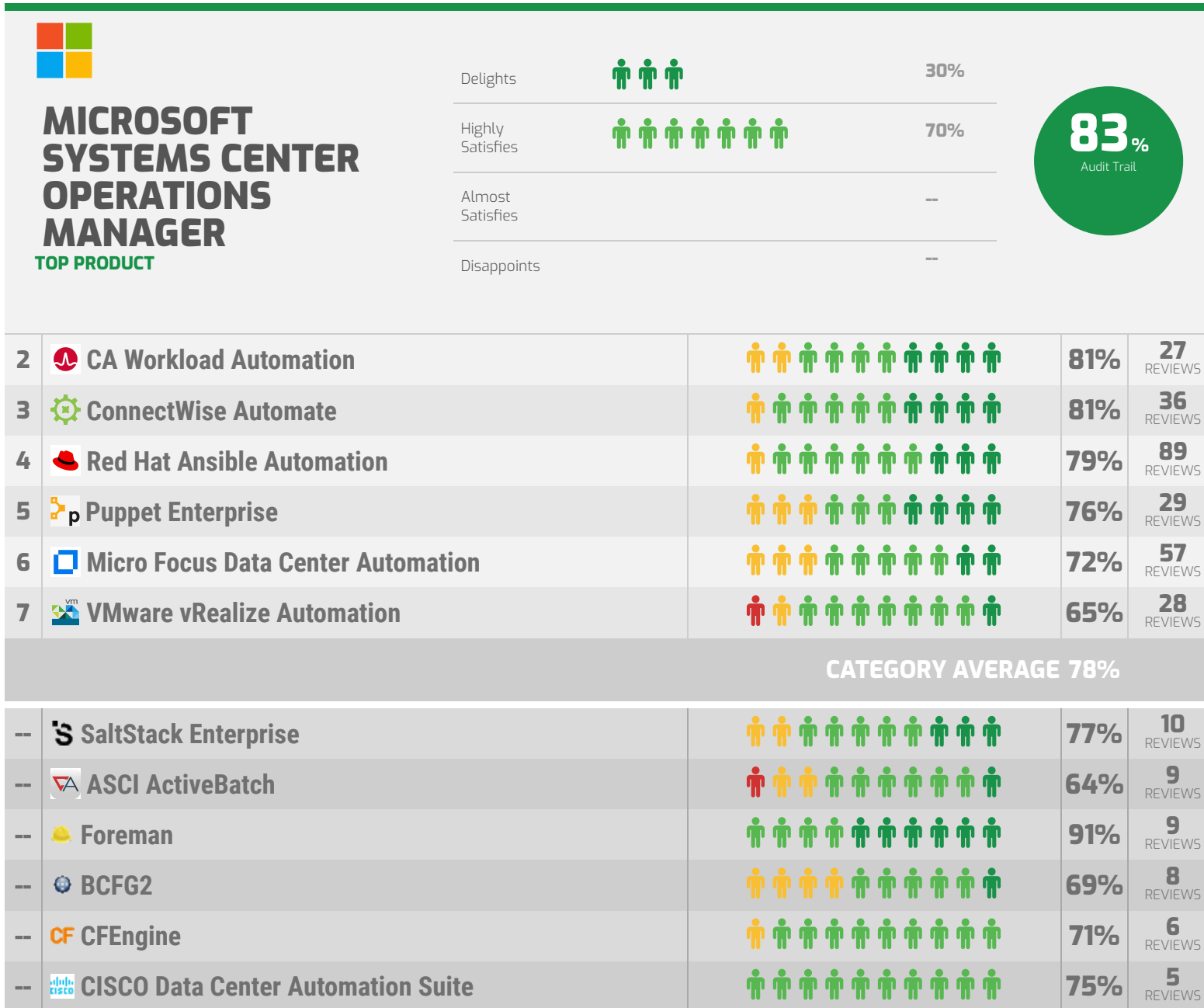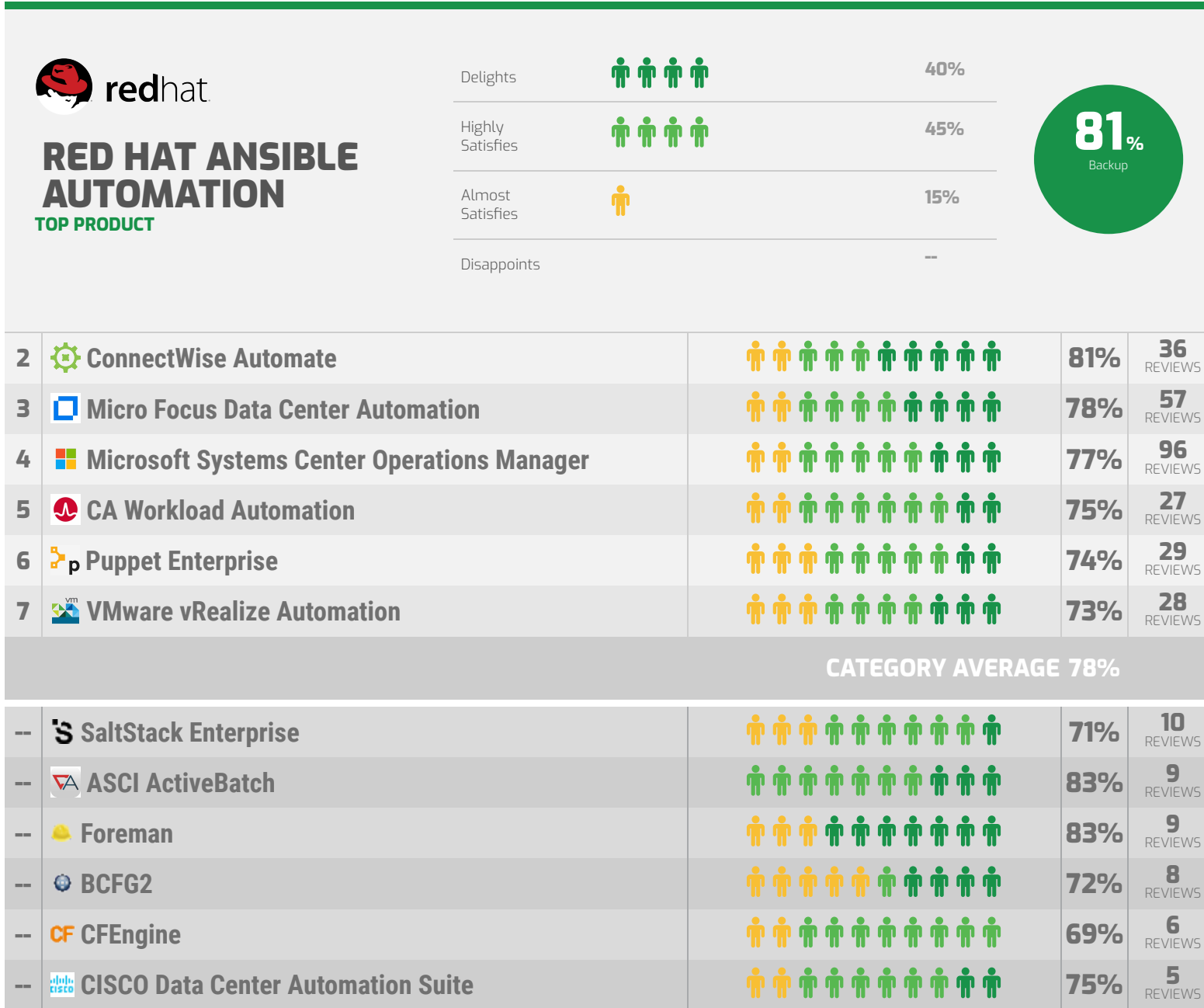|	Product		Rating	Reviews
2	CA Workload Automation		77%	**27** REVIEWS
3	Micro Focus Data Center Automation		76%	**57** REVIEWS
4	Microsoft Systems Center Operations Manager		73%	**96** REVIEWS
5	Red Hat Ansible Automation		72%	**89** REVIEWS
6	VMware vRealize Automation		66%	**28** REVIEWS
7	Puppet Enterprise		64%	**29** REVIEWS
	CATEGORY AVERAGE		**74%**	
--	SaltStack Enterprise		67%	**10** REVIEWS
--	ASCI ActiveBatch		79%	**9** REVIEWS
--	Foreman		86%	**9** REVIEWS
--	BCFG2		84%	**8** REVIEWS
--	CFEngine		70%	**6** REVIEWS
--	CISCO Data Center Automation Suite		75%	**5** REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Multi-Site Functionality

Standard Feature

Centralized management of resources across multiple remote locations.

ConnectWise Automate™
CONNECTWISE AUTOMATE
TOP PRODUCT

Delights		56%
Highly Satisfies		32%
Almost Satisfies		12%
Disappoints		--

86% Multi-Site Functionality

2	Microsoft Systems Center Operations Manager		83%	96 REVIEWS
3	Red Hat Ansible Automation		79%	89 REVIEWS
4	CA Workload Automation		79%	27 REVIEWS
5	Puppet Enterprise		78%	29 REVIEWS
6	Micro Focus Data Center Automation		77%	57 REVIEWS
7	VMware vRealize Automation		64%	28 REVIEWS

CATEGORY AVERAGE 80%

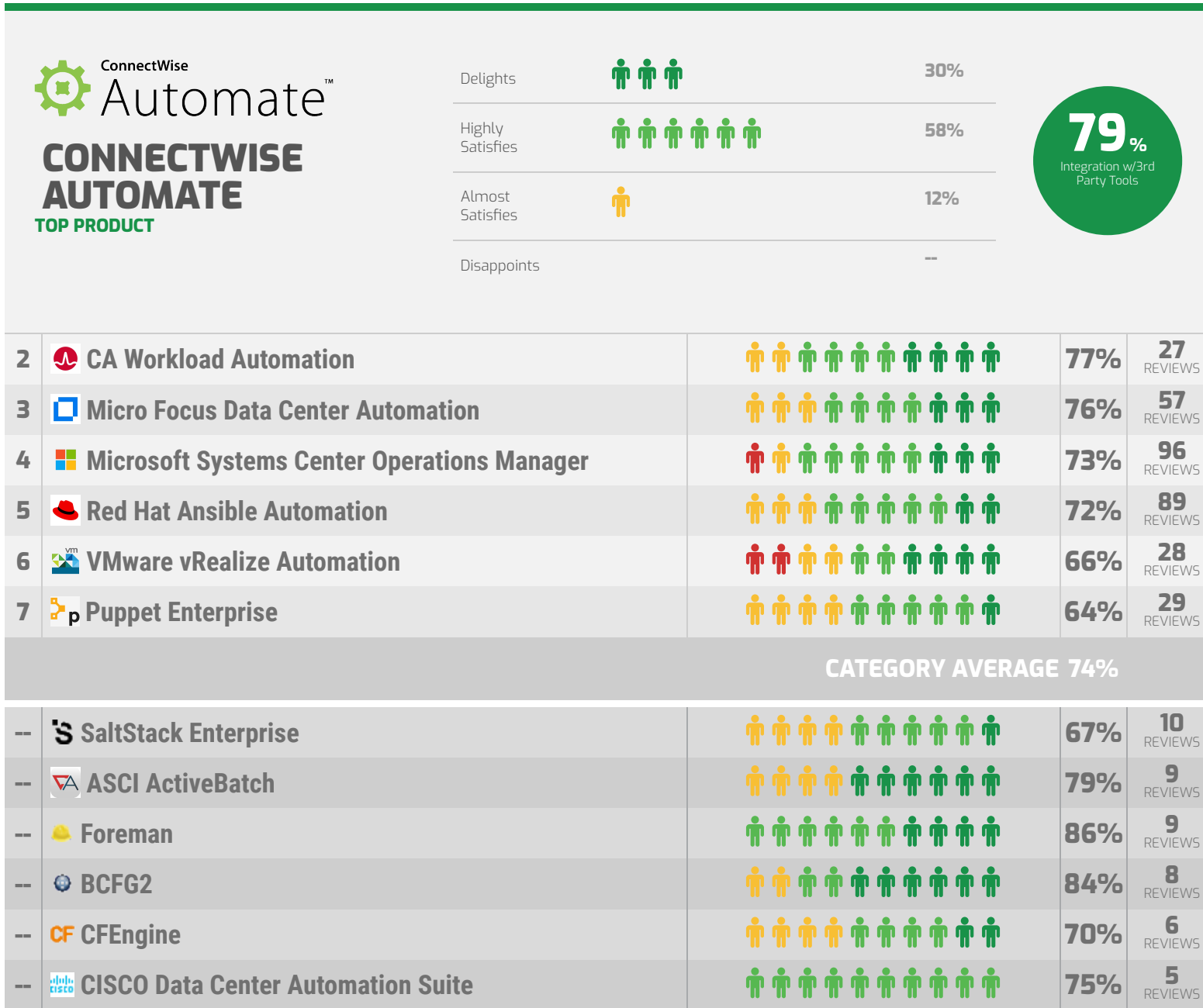|				
--	SaltStack Enterprise		72%	10 REVIEWS
--	ASCI ActiveBatch		75%	9 REVIEWS
--	Foreman		81%	9 REVIEWS
--	BCFG2		72%	8 REVIEWS
--	CFEngine		58%	6 REVIEWS
--	CISCO Data Center Automation Suite		100%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Process Automation

Standard Feature

The automation of the sequence of tasks within a process, to be executed without manual intervention

BROADCOM

CA WORKLOAD AUTOMATION
TOP PRODUCT

Delights	👤👤👤👤👤	50%	
Highly Satisfies	👤👤👤	30%	**83**% Process Automation
Almost Satisfies	👤👤	20%	
Disappoints		--	

#	Product	Rating	%	Reviews
2	Micro Focus Data Center Automation	👤👤👤👤👤👤👤👤👤👤	82%	57 REVIEWS
3	ConnectWise Automate	👤👤👤👤👤👤👤👤👤👤	81%	36 REVIEWS
4	Red Hat Ansible Automation	👤👤👤👤👤👤👤👤👤👤	81%	89 REVIEWS
5	Microsoft Systems Center Operations Manager	👤👤👤👤👤👤👤👤👤👤	77%	96 REVIEWS
6	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤👤	72%	28 REVIEWS
7	Puppet Enterprise	👤👤👤👤👤👤👤👤👤👤	72%	29 REVIEWS
	CATEGORY AVERAGE		**77%**	
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤👤	71%	10 REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤👤	75%	9 REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤👤	75%	9 REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤👤	69%	8 REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤👤	50%	6 REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤👤	71%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Remediation

| Standard Feature |

Expedited event management (e.g., automate remediation of alerts due to exceeding defined thresholds).

ConnectWise Automate™
CONNECTWISE AUTOMATE
TOP PRODUCT

Delights	👤👤👤👤👤	50%
Highly Satisfies	👤👤👤	25%
Almost Satisfies	👤👤👤	25%
Disappoints		--

81% Remediation

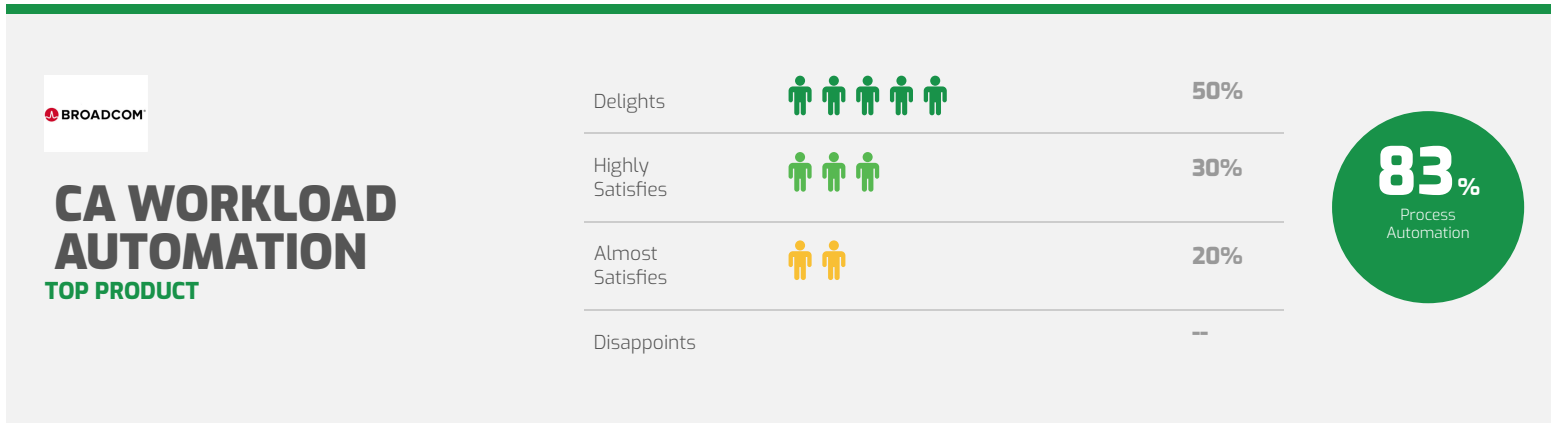| #	Product			
2	Micro Focus Data Center Automation	👤👤👤👤👤👤👤👤👤👤	80%	57 REVIEWS
3	Red Hat Ansible Automation	👤👤👤👤👤👤👤👤👤👤	77%	89 REVIEWS
4	Microsoft Systems Center Operations Manager	👤👤👤👤👤👤👤👤👤👤	77%	96 REVIEWS
5	Puppet Enterprise	👤👤👤👤👤👤👤👤👤👤	73%	29 REVIEWS
6	CA Workload Automation	👤👤👤👤👤👤👤👤👤👤	73%	27 REVIEWS
7	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤👤	72%	28 REVIEWS
	CATEGORY AVERAGE 76%			
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤👤	61%	10 REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤👤	83%	9 REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤👤	83%	9 REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤👤	75%	8 REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤👤	56%	6 REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤👤	87%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Server Configuration Monitoring | Standard Feature

Monitor server configuration changes, and remediate drifting from configuration requirements.

MICRO FOCUS DATA CENTER AUTOMATION
TOP PRODUCT

Category	Rating	Percent
Delights	👤👤👤👤👤	53%
Highly Satisfies	👤👤👤	28%
Almost Satisfies	👤	14%
Disappoints	👤	6%

80% Server Configuration Monitoring

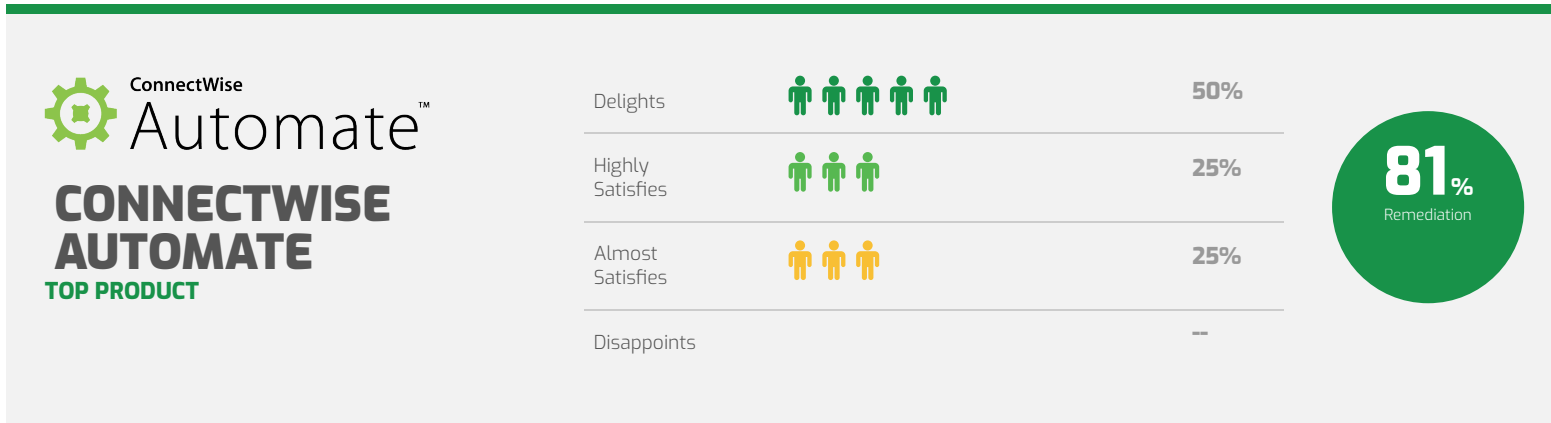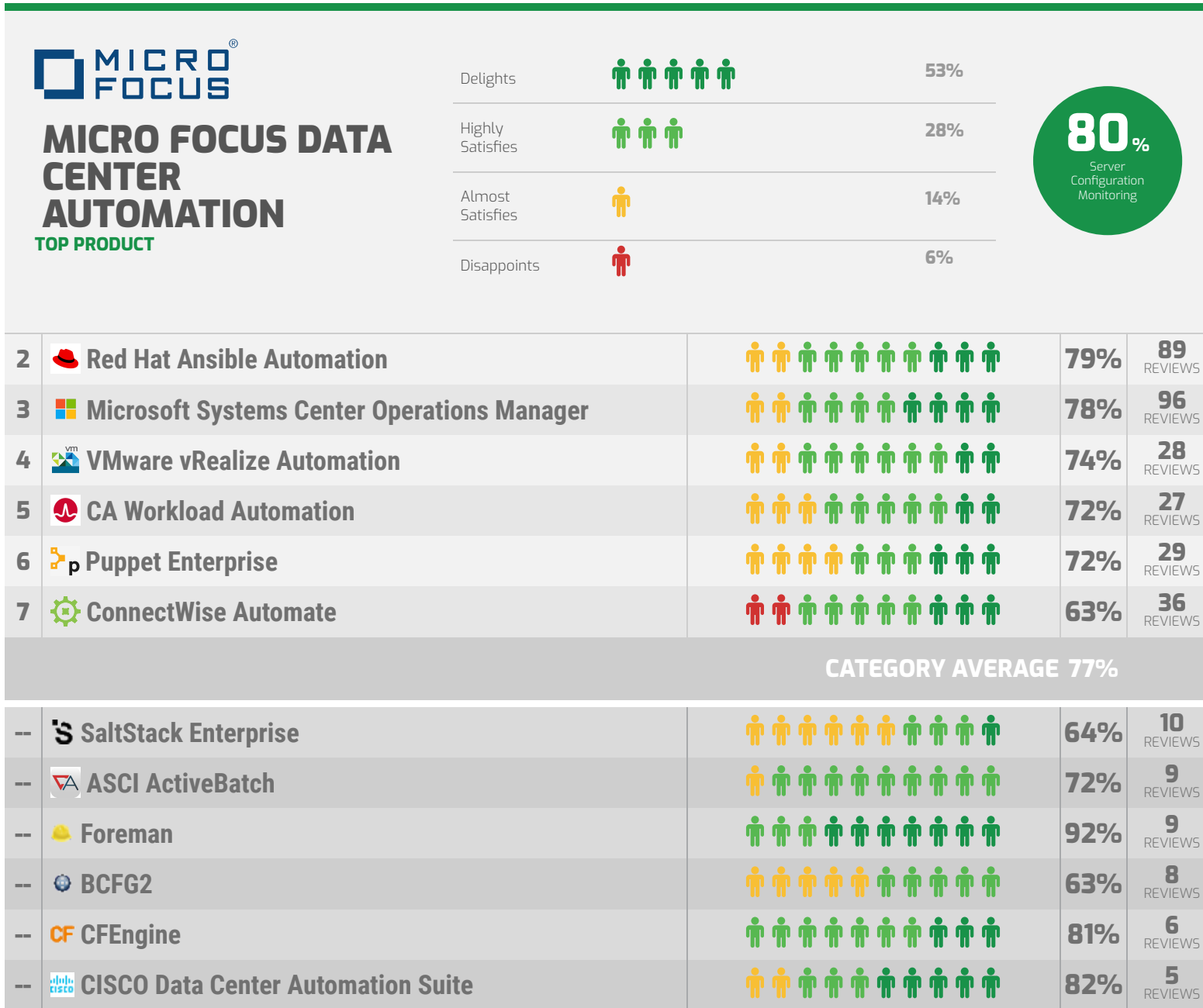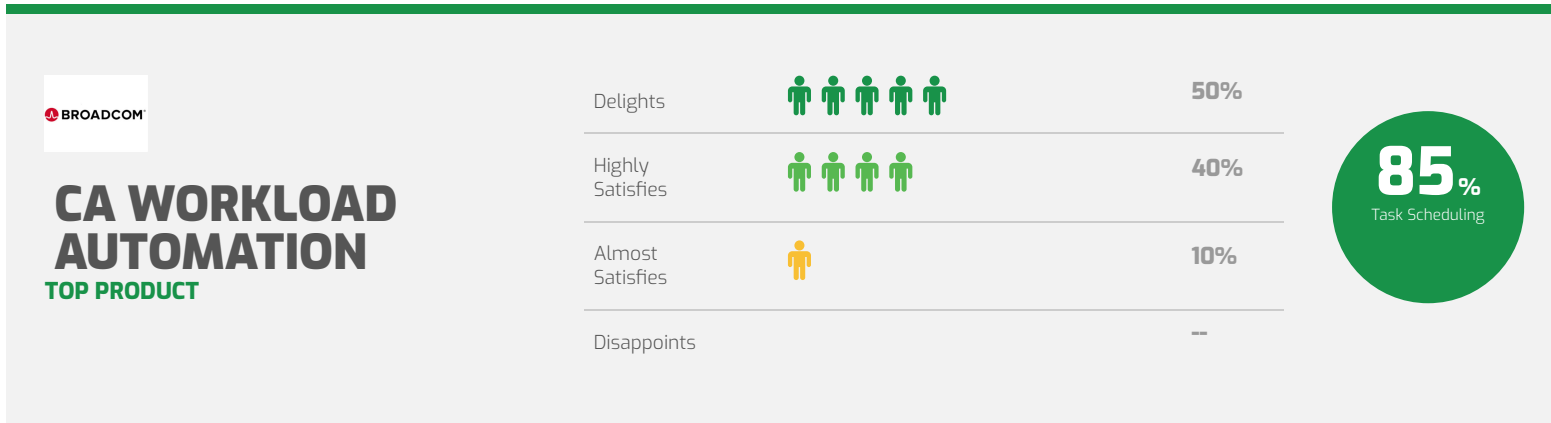| #	Product	Rating	%	Reviews
2	Red Hat Ansible Automation	👤👤👤👤👤👤👤👤👤👤	79%	89 REVIEWS
3	Microsoft Systems Center Operations Manager	👤👤👤👤👤👤👤👤👤👤	78%	96 REVIEWS
4	VMware vRealize Automation	👤👤👤👤👤👤👤👤👤👤	74%	28 REVIEWS
5	CA Workload Automation	👤👤👤👤👤👤👤👤👤👤	72%	27 REVIEWS
6	Puppet Enterprise	👤👤👤👤👤👤👤👤👤👤	72%	29 REVIEWS
7	ConnectWise Automate	👤👤👤👤👤👤👤👤👤👤	63%	36 REVIEWS
	CATEGORY AVERAGE 77%			
--	SaltStack Enterprise	👤👤👤👤👤👤👤👤👤👤	64%	10 REVIEWS
--	ASCI ActiveBatch	👤👤👤👤👤👤👤👤👤👤	72%	9 REVIEWS
--	Foreman	👤👤👤👤👤👤👤👤👤👤	92%	9 REVIEWS
--	BCFG2	👤👤👤👤👤👤👤👤👤👤	63%	8 REVIEWS
--	CFEngine	👤👤👤👤👤👤👤👤👤👤	81%	6 REVIEWS
--	CISCO Data Center Automation Suite	👤👤👤👤👤👤👤👤👤👤	82%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Task Scheduling

Standard Feature

Scheduling maintenance tasks.

BROADCOM

CA WORKLOAD AUTOMATION

TOP PRODUCT

Delights		50%
Highly Satisfies		40%
Almost Satisfies		10%
Disappoints		--

85% Task Scheduling

#	Product		%	Reviews
2	Micro Focus Data Center Automation		82%	57 REVIEWS
3	ConnectWise Automate		81%	36 REVIEWS
4	Red Hat Ansible Automation		76%	89 REVIEWS
5	Microsoft Systems Center Operations Manager		75%	96 REVIEWS
6	Puppet Enterprise		75%	29 REVIEWS
7	VMware vRealize Automation		70%	28 REVIEWS
	CATEGORY AVERAGE		**76%**	
--	SaltStack Enterprise		71%	10 REVIEWS
--	ASCI ActiveBatch		81%	9 REVIEWS
--	Foreman		92%	9 REVIEWS
--	BCFG2		72%	8 REVIEWS
--	CFEngine		69%	6 REVIEWS
--	CISCO Data Center Automation Suite		81%	5 REVIEWS