

# SIMPLIFY CUSTOMER ONBOARDING WITH MALWAREBYTES ONEVIEW

For managed service providers (MSP), the technologies you support must maximize your time efficiency. This is especially true for your endpoint security vendor so that your monthly recurring revenue (MRR) isn't eroded with complex customer onboarding or time-consuming client management.

With the Malwarebytes OneView console, our MSP partners get customer management and monitoring that is a breeze. OneView also provides centralized management of your client's endpoint security, licensing subscriptions, and endpoint reporting.

## STREAMLINE YOUR CUSTOMER ONBOARDING

We want you to succeed with new customers, so we've built an experience tailor-made specifically to make it fast and pain-free for your team to onboard new customer endpoints:



### Single-pane-of-glass management

When you have lots of customers, simplified management is essential. Our multi-tenant console enables you to manage all security products, policies, and user endpoints across multiple sites.



### Guided support

From tutorials to guides and support, you will receive superior service to successfully support your environment and your customers.



### Complete network access requirements

Remote installation is a cinch. OneView provides you with all the details you need to successfully access the network to begin customer onboarding.



### Comprehensive OS support

It'll be easy to support your range of operating system needs across your customer sites with installation options provided for Windows, Windows Server, Mac, and Linux.



### Single, unified agent

You can install the same, unified endpoint and manage all your sites from the OneView console, regardless of the protection level your customers chooses to deploy: Malwarebytes Endpoint Protection or Malwarebytes Endpoint Detection & Response.

## EASILY MANAGE THE ROLL OUT

After you get the “green light” from your customer, managing the installation is a simple process. Following security best practices, first, install Malwarebytes alongside the incumbent solution to ensure your customers don’t experience any interruption in protection. After the installation, you can uninstall any incumbent solution your customers might be running.

Using the Malwarebytes OneView console installation is a simple process that can be managed remotely:

- 1 Add users**  
Create your customer account(s) in the OneView console.
- 2 Create policies**  
Create desired policies and exclusions for your individual customer sites or policies that you’d like to use across your customer sites. The default OneView policies provide strong protection so endpoints are protected, out of the box.
- 3 Create customer site**  
For each site, enter the customer contact, product and license expiration, associate user accounts, and policies.
- 4 Prepare environment**  
Verify that the operating system and hardware at your customer’s site align with the Malwarebytes requirements. The Malwarebytes agent is extremely lightweight and requires minimal system resources to run.
- 5 Download installers**  
Select the installer for the appropriate endpoint operating system.
- 6 Run installer on each endpoint across your customer site**  
Run the script from the endpoint terminal and export site tokens for your tracking and safekeeping.
- 7 Verify the endpoints are online and active**  
View the status of each newly-added endpoint in the OneView “Endpoints” page.

### LEARN MORE

To learn more about how fast and easy customer onboarding is with Malwarebytes OneView, visit:  
[malwarebytes.com/oneview](https://malwarebytes.com/oneview).



[malwarebytes.com/business](https://malwarebytes.com/business)



[misp@malwarebytes.com](mailto:misp@malwarebytes.com)



1.800.520.2796

Malwarebytes believes that when people and organizations are free from threats, they are free to thrive. Much more than malware remediations, the company provides cyberprotection, privacy, and prevention to tens of thousands of consumers and organizations every day. For more information, visit <https://www.malwarebytes.com>.

Copyright © 2021, Malwarebytes. All rights reserved. Malwarebytes and the Malwarebytes logo are trademarks of Malwarebytes. Other marks and brands may be claimed as the property of others. All descriptions and specifications herein are subject to change without notice and are provided without warranty of any kind.