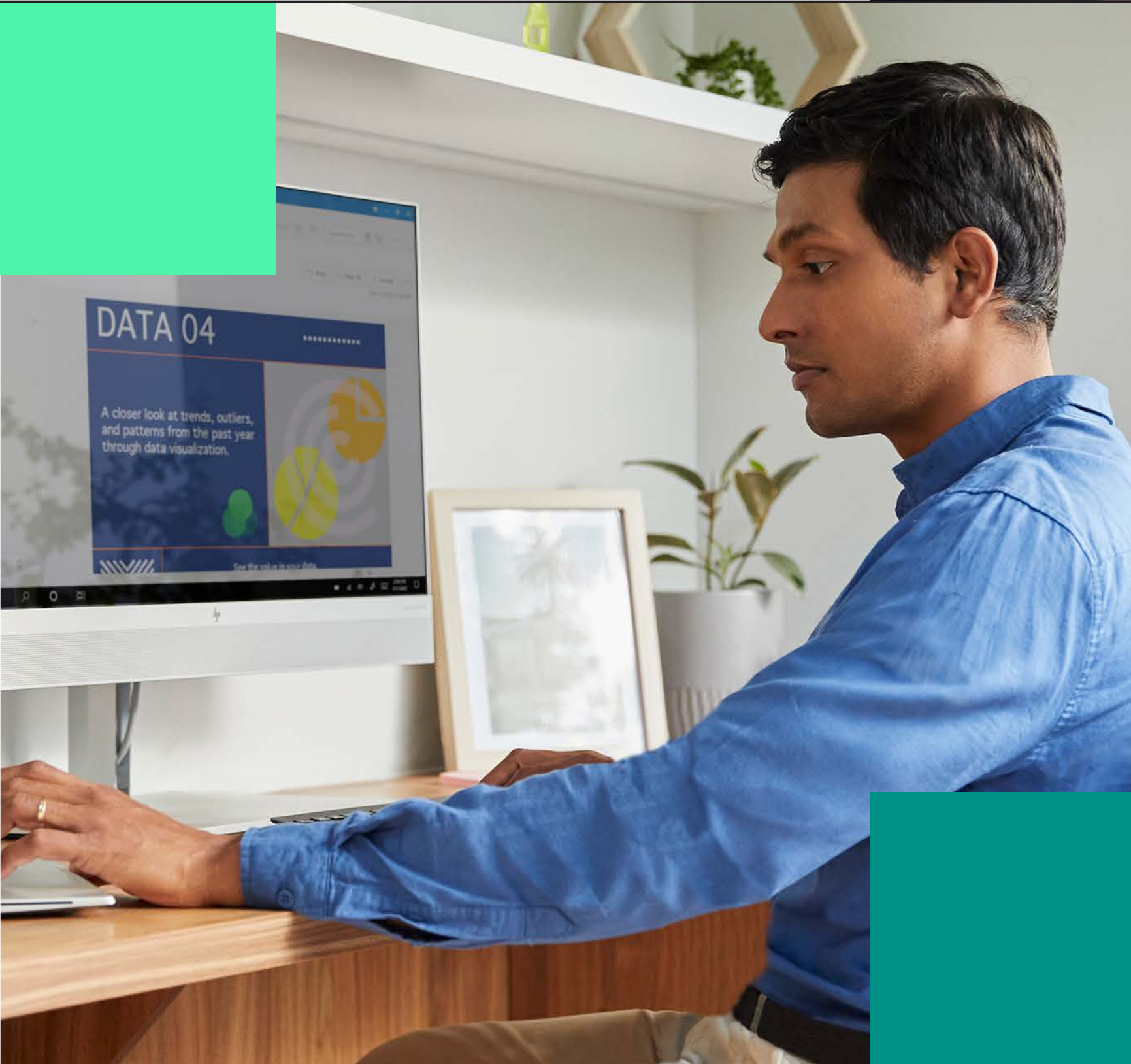


Enable Seamless Hybrid Work Everywhere

A Day in Life with HP Work From Anywhere Services



IT needs the right partner for business growth in the hybrid era



In this increasingly hybrid and digital era, creating a dynamic flow between home and office is key to business success. IT leaders have to rethink where, when, and how employees work and re-architect the workplace:

- providing the technology to foster productivity and collaboration anywhere,
- securing and maintaining that technology,
- and managing change when employee turnover occurs.

All this places a heavy burden on IT teams that can hamper their ability to grow and innovate. Finding the right partner to deliver the planning and logistics for hybrid-ready workplaces is critical to driving bottom-line business growth.

HP Work From Anywhere Services enables effective hybrid work

HP helps businesses overcome technological and logistical obstacles to effective hybrid work with Work From Anywhere (WFA) Services, a one-stop solution to transforming the employee experience and enabling seamless flexibility in a secure environment while resolving and simplifying for IT teams.

Combining hardware delivery with deployment, maintenance, and real-time support, HP WFA Services empowers workforces to deliver their best from anywhere while optimizing costs and minimizing business disruptions.

HP Work From Anywhere Services includes:

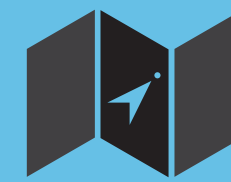
DELIVER

Logistics



Covers the distribution, delivery, installation, and decommissioning of PC assets, HP Logistics services ensures that every employee receives their HP hardware directly from the factory—without having to step out of the house.

Redeployment



Takes care of the heavy lifting required to transport assets from the office to your employees' homes, minimizing disruption to mission-critical operations so teams can stay productive and focused on business priorities.

REPAIR

Desk-side Support



Relieves pressure on IT teams to tend to every single problem that users encounter, helping to reduce device and operational downtime.

Onsite Call-to-Repair



Frees up busy IT resources through online case management tools and automatic resolution updates, streamline processes and operations, and provides comprehensive, up-to-the-minute reporting.

MONITOR

Proactive Insights



Uses advanced AI to provide actionable device information and business insights that help you predict and resolve problems before they happen.

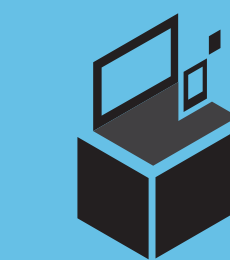
SureClick Enterprise



Harnesses your hardware to reinforce defenses for users' credentials, business data, and mission-critical workflows, all while fitting into your overall security and digital transformation strategy.

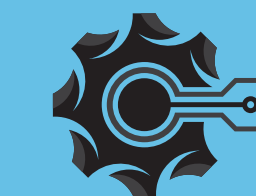
CONFIGURE

Device Provisioning



Provides a comprehensive suite of services that enable faster device deployments for modern IT environments while updating your provisioning packages annually to keep pace with security updates, software additions, and changes to the Windows OS.

Moves, Adds, Changes, Services (IMAC)



Enables convenient transition and device staging by taking care of transportation and re-configuration for departing and new employees.

Deliver

Insurance coverage during transit (Optional)

Logistics Service

Seamless delivery of HP hardware directly to employees' home



Redeployment Service

Swift and hassle-free movement of devices:

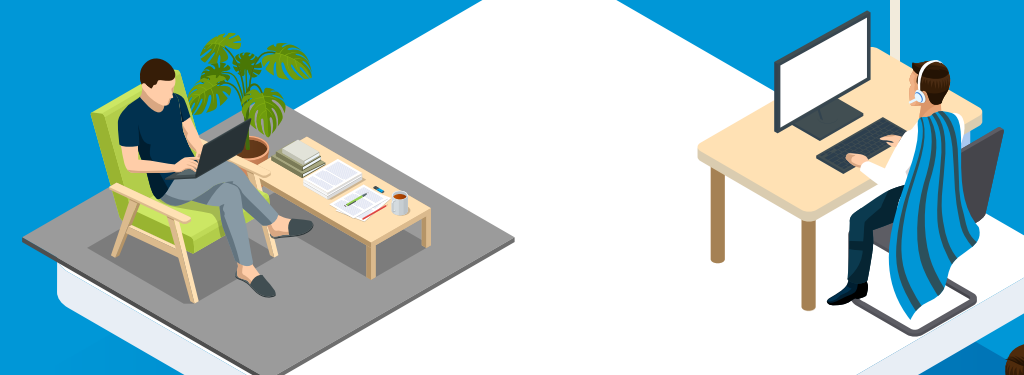
- from office to employees' home
- from one employee to another



Repair

Deskside Support

First-level remote trouble shooting by HP expert and onsite support, if required



Call-to-Repair

Priority remote diagnosis, support, and onsite service within a specified timeframe from the initial service request

On-priority hardware support



Monitor

Proactive Insights

Get predictive device failure alerts on a single platform to manage distributed workforce devices in & out of the office

Insights Dashboard



Sure-Click Enterprise (Security)

- Isolates risky Internet browsing and malicious attachments from emails
- Prevents users from submitting credentials to phishing attacks

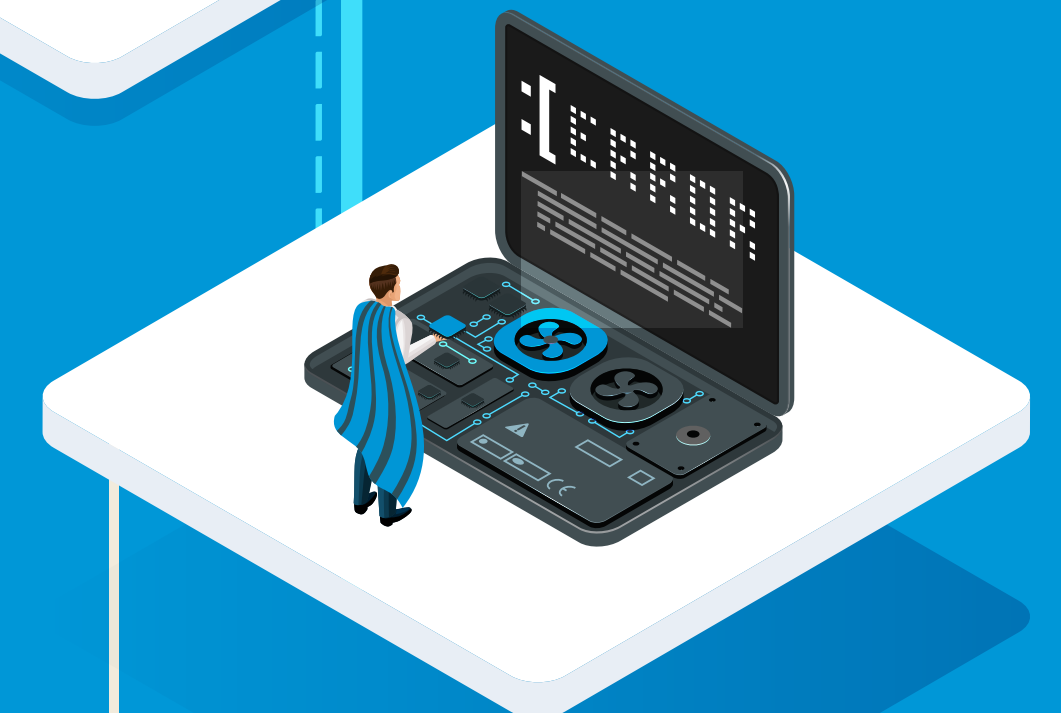
End-to-end security of PCs



Moves, Adds & Changes Services (IMAC)

- Reconfigure old PCs at staging location and deliver to new employees
- Onsite installation of additional components to an existing system
- Modifying the HW and/or SW of an existing user system

Configure



Ship pre-provisioned, personalized devices direct from factory to employees' home

Device Provisioning





Make work from anywhere work for everyone with HP

For businesses to succeed in the hybrid era, IT leaders need to deliver tech at speed and innovate at scale while putting the workforce at the center.

HP helps by re-architecting the workplace, providing on-time delivery of up-to-date devices, and empowering efficient, agile teams. This can enable businesses to lower device management costs by 51%, reduce security risk by 25%, and increase employee satisfaction by 14%, all while deploying hybrid work assets in more than 700 cities across India.

Transform your workplace for the hybrid era easily with HP Work From Anywhere Services.

Visit us at reinvent.hp.com/work-from-anywhere-services

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